

HELLO!

WELCOME TO



THE LEADING SPECIALTY VALUE RETAILER FOR BLACK & LATINX FAMILIES OF APPAREL, ACCESSORIES AND HOME TRENDS FOR WAY LESS SPEND

**INVESTOR PRESENTATION** 

## **FORWARD LOOKING STATEMENTS**

This presentation contains forward-looking statements, including statements regarding the Company's future financial results and position, business policy and plans and objectives of management for future operations, that are subject to material risks and uncertainties. The words "believe," "may," "could," "plans," "estimate," "continue," "anticipate," "intend," "expect," "upcoming," "trend" and similar expressions, as they relate to the Company, are intended to identify forward-looking statements, although not all forward-looking statements contain such language. Investors are cautioned that any such forward-looking statements are not guarantees of future performance or results and are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified. Actual results or developments may differ materially from those included in the forward-looking statements as a result of various factors which are discussed in the Company's filings with the Securities and Exchange Commission, including those set forth under the heading "Item 1A. Risk Factors" in the Company's Form 10-K for the fiscal year ended January 30, 2021, and in Part II, "Item 1A. Risk Factors" and elsewhere in the Company's Quarterly Reports on Form 10-Q and any amendments thereto and in the other documents the Company files with the SEC, including reports on Form 8-K. These risks and uncertainties include, but are not limited to: uncertainties relating to general economic conditions, including any deterioration whether caused by acts of war, terrorism, political or social unrest (including any resulting store closures, damage or loss of inventory); natural disasters such as hurricanes and tornadoes; public health emergencies such as the ongoing COVID-19 pandemic and associated containment and remediation efforts; the potential negative impacts of COVID-19 (including any variants) on the global economy and foreign sourcing; the impacts of COVID-19 on the Company's financial condition, business operations and liquidity, including the re-closure of any or all of the Company's retail stores and distribution centers; growth risks; consumer spending patterns; competition within the industry; competition in our markets; the duration and extent of any economic stimulus programs; global supply chain disruptions, including port, transportation and distribution delays or interruptions; the ability to attract and retain workers; and the ability to anticipate and respond to fashion trends; seasonality of the Company's business; delays associated with building, opening and operating new stores; and delays associated with building, and opening or expanding new or existing distribution centers. Any forward-looking statements by the Company are intended to speak only as of the date such statements are made. Except as required by applicable law, including the securities laws of the United States and the rules and regulations of the Securities and Exchange Commission, the Company does not undertake to publicly update any forward-looking statements in this news release or with respect to matters described herein, whether as a result of any new information, future events or otherwise.

## **OUR GROWTH STORY**

# **CITI RENDS**

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**ABOUT CITI TRENDS** 

DIFFERENTIATED PURPOSE & EXPERIENCE

**ACCELERATED TRANSFORMATION** 

**OUR VISION FOR SUSTAINED GROWTH** 

#### 2022-2024 GROWTH TARGETS



#### **ABOUT CITI TRENDS**

CITIKICKS

CITICUY

## **UNIQUE INVESTMENT OPPORTUNITY**

# CITITRENDS

#### WELL-FUNDED, 75 YEAR-OLD COMPANY WITH TREMENDOUS GROWTH POTENTIAL

- LARGEST RETAILER DEDICATED TO MULTICULTURAL CONSUMER IN LOW-INCOME NEIGHBORHOODS
- SPECIALTY STORE DESTINATION WITH CURATED PRODUCTS APPAREL, HOME, BEAUTY & ACCESSORIES
- HIGHLY ENGAGED & LOYAL CUSTOMERS
- RAPID TRANSFORMATION UNDERWAY, ACCELERATING SALES AND OPERATING PROFIT
- LARGE FLEET GROWTH OPPORTUNITY WITH 1,000+ STORE POTENTIAL
- **EXPERIENCED VALUE RETAIL LEADERSHIP TEAM**
- **WELL-FUNDED, HEALTHY BALANCE SHEET & LIQUIDITY (ZERO DEBT)**



## **PRIMARY RETAILER FOR DIVERSE CONSUMER**

**DOMINANT RETAILER IN MULTICULTURAL NEIGHBORHOODS** 

BLACK.

LATINX, OTHER

84%

WHITE

16%

#### **VITAL STORE FOR LOWER TO MODERATE INCOME HHs**

**CITI RENDS** 



46%



SHOP FOR 30 MINS OR MORE PER VISIT

SHOP 2 TIMES OR MORE PER MONTH

52%

63%

- LOCATED IN THE HEART OF NEIGHBORHOODS, DRIVING **HIGH VISITATION RATES**
- LOCAL PRESENCE AND DEEP COMMUNITY TIES GENERATES LOYALTY AND WORD OF MOUTH AWARENESS
- ONE-STOP SHOP FOR FAMILIES WITH FRIENDLY AND WELCOMING STAFF FOSTERS LONG DWELL TIME
- EMPLOYMENT OPPORTUNITIES FOR LOCAL RESIDENTS THEIR INSIGHTS INCREASE VISIBILITY INTO WHAT **CUSTOMERS WANT**
- ▶ 45% OF CUSTOMERS VISIT STORES 25+ TIMES PER YEAR

### **DIVERSE COMMUNITIES RELY ON US**

# CITI **RENDS**

MIAMI, FL (U)

**SPRINGFIELD**, MA (S)

LONGVIEW, TX (R)

600+ STORES APPEAL TO MULTICULTURAL POPULATIONS AND WORK IN URBAN, SUBURBAN & RURAL NEIGHBORHOODS

#### DETROIT, MI (U) COLUMBIA, SC (S) FORREST CITY, AR (R)

MULTICULTURAL BLACK MARKETS MARKETS **30% OF STORES 70% OF STORES** 

# **CURATED ASSORTMENTS ACROSS 6 CITIs**









**OVER 60% OF CUSTOMERS VISIT** FOR THE ADVENTURE **OF IT\*** 



**CITITRENDS** 



% of sales data for the 39 weeks ended 10/30/21 \* 3<sup>rd</sup> party consumer survey, August 2021



### **WORLD CLASS ASSORTMENT OF BRANDS**

Note: Not a complete list

**CITIT RENDS** 

#### DIFFERENTIATED PURPOSE & EXPERIENCE

CITICIRL

PRETTY & PERFECT

7

GET IT GIRL

## PURPOSE-DRIVEN CULTURE — "CITI LIFE"

**UNIQUE & DIFFERENTIATED PURPOSE WILL DRIVE GROWTH** 

Life is best when you live **BOLD**. live **(ROUD** and respect **ALL**.

CITULIFE

Dedicated to our neighborhoods, CITI TRENDS <u>WELCOMES</u> you like a friend and helps you show up for whatever comes your way, <u>EMPOWERING</u> you to bring opportunities to life.

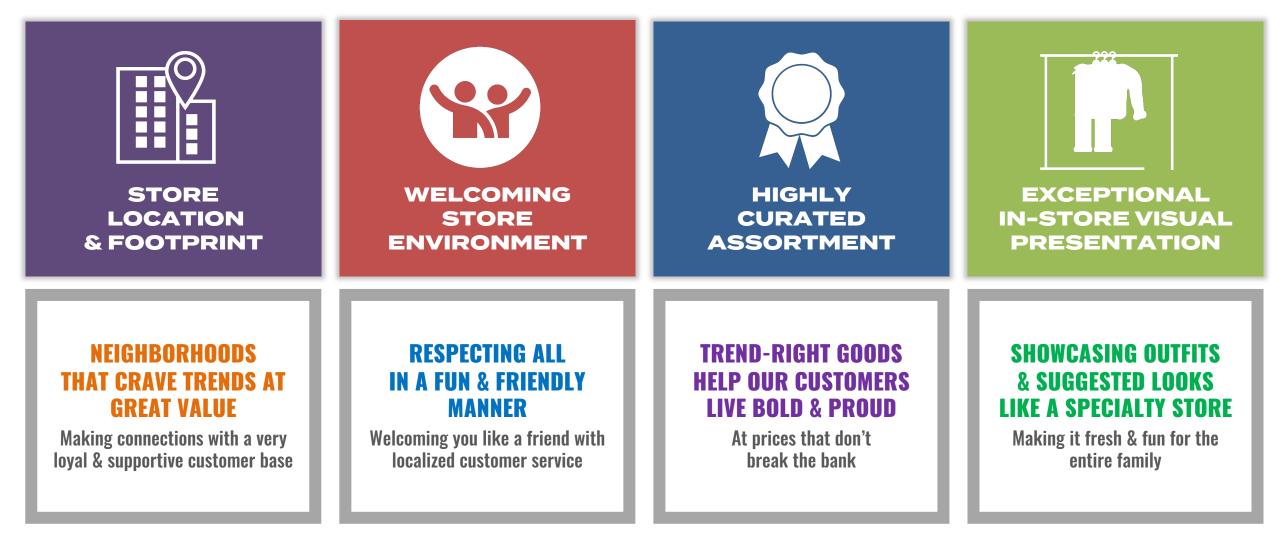
We make it **FRESH \$ FUN** for the family at prices that don't break the bank.

GHR

### **ENGAGING STORE EXPERIENCE**



#### ENHANCED STORE EXPERIENCE TIES DIRECTLY TO PURPOSE



## **EMBRACING LOCAL NEIGHBORHOODS**

CITITRENDS

#### ONE-STOP SHOP IS ESSENTIAL TO "UNDER-RETAILED" FAMILIES

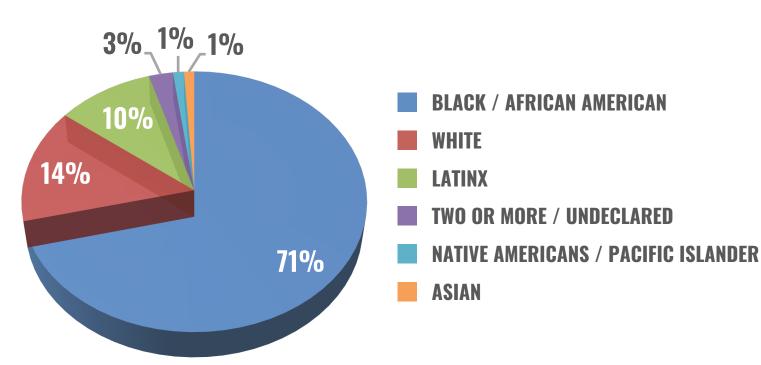


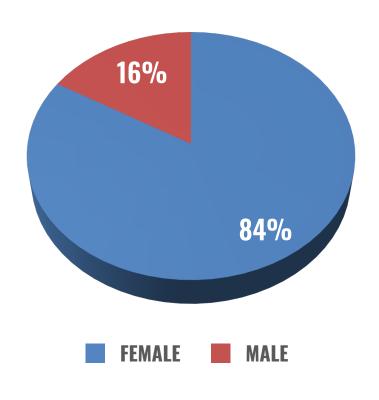
### **DIVERSITY & INCLUSION ALWAYS**

CITI RENDS

#### ~80% OF EMPLOYEES ARE AFRICAN AMERICAN & LATINX MIRRORING OUR CUSTOMER BASE

#### **2021 EMPLOYEE DIVERSITY STATS**





**2021 EMPLOYEE GENDER** 

### **SOCIAL RESPONSIBILITY**

# CITITRENDS

ESTABLISHED 10-PERSON EMPLOYEE-LED COUNCIL TO CREATE SOLUTIONS & MAKE AN IMPACT IN THE COMMUNITIES WE SERVE



**Citi Trends Against Racism Employee Solutions** 

EDUCATION FINANCIAL

TECHNICAL ADVANCED

#### HEALTHCARE

PREVENTATIVE CARE MANAGING CHRONIC CONDITIONS

EARLY CHILD CARE

#### **EMPLOYMENT**

MENTORING CAREER PATHING DIVERSITY & INCLUSION

#### **EXPOSURE**

BROADEN THE PERSPECTIVE IDENTIFY PATHS EXPLORE RESOURCES



#### ACCELERATED TRANSFORMATION

FUNCTIONAL EVOLUTION DRIVING CHANGE					
	BEFORE 2018 & PRIOR	NOW 2019 & FORWARD			
	Over-assorted & unrestrained filling of stores	Curated assortment & disciplined inventory management			
BUY	Unsophisticated approach to value creation	Pricing optimization, test/react & margin expansion			
	Unproductive & slow carton processing	Applying analytics & investments to increase speed and lower costs			
MOVE	Everything through our DCs	Faster drop-ship capabilities for trendy current products			
\$	Compliance-focused	Emphasis on front of house experience & conversion			
SELL	Gut location choices, antiquated build out	Data-driven selections, new prototype test & rollout			
(A) (A)	Siloed, independent decision-making	Collaborative, growth mindset			
SUPPORT	Lack of shared vision	Purpose-driven strategies coupled with new company values			

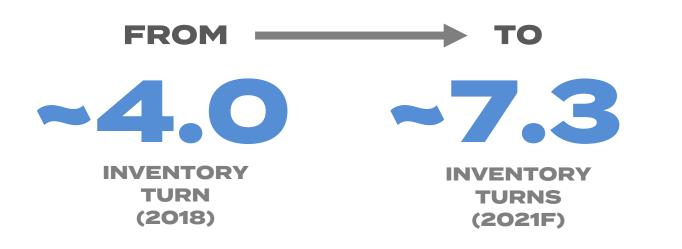
### **ACCELERATED TRANSFORMATION**

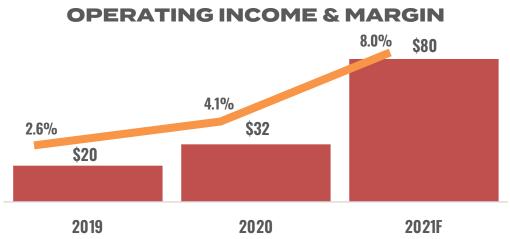


#### **ACCELERATING SALES & OPERATING PROFIT**





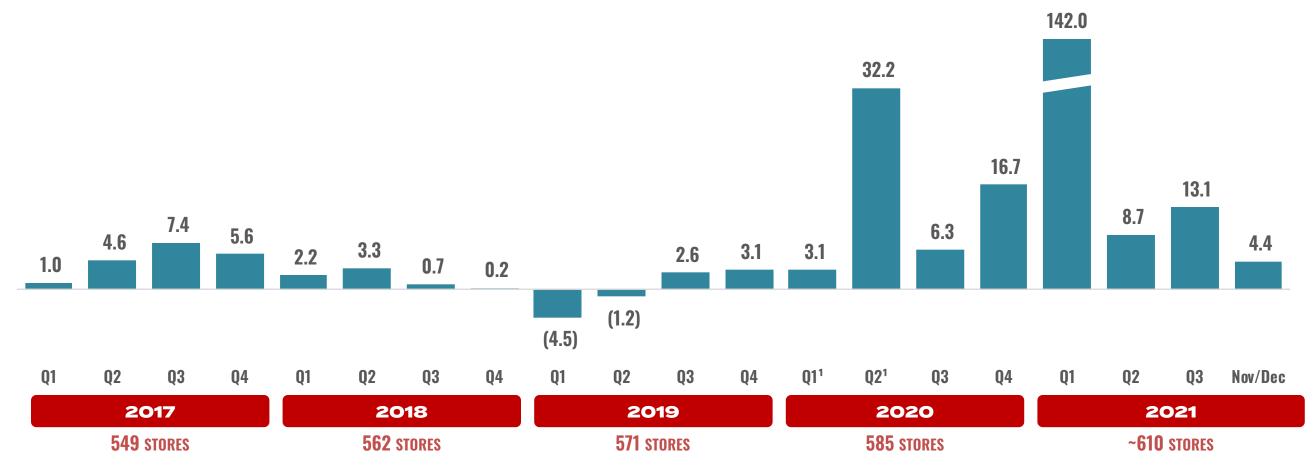




### **CONSISTENT COMP STORE GROWTH**

# CITITRENDS

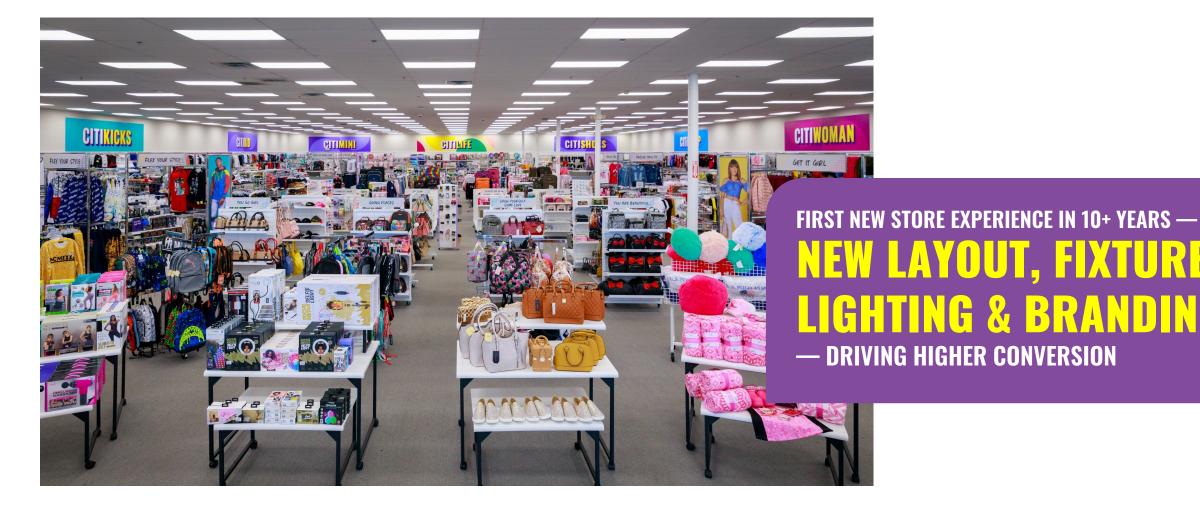
#### POSITIVE COMP SALES IN 18 OF LAST 20 QUARTERS WITH NOTABLE ACCELERATION DURING 2020/2021 TRANSFORMATION



<sup>1</sup> Q1 2020 is QTD through 3/7/20; Q2 2020 is for open-only stores

# UPGRADED FORMAT (CTx) READY TO LAUNCH

#### IN 2022, BUILDING 45 NEW STORES & REMODELING 45 WITH REVOLUTIONIZED EXPERIENCE



### **EXPERIENCED VALUE LEADERSHIP TEAM**

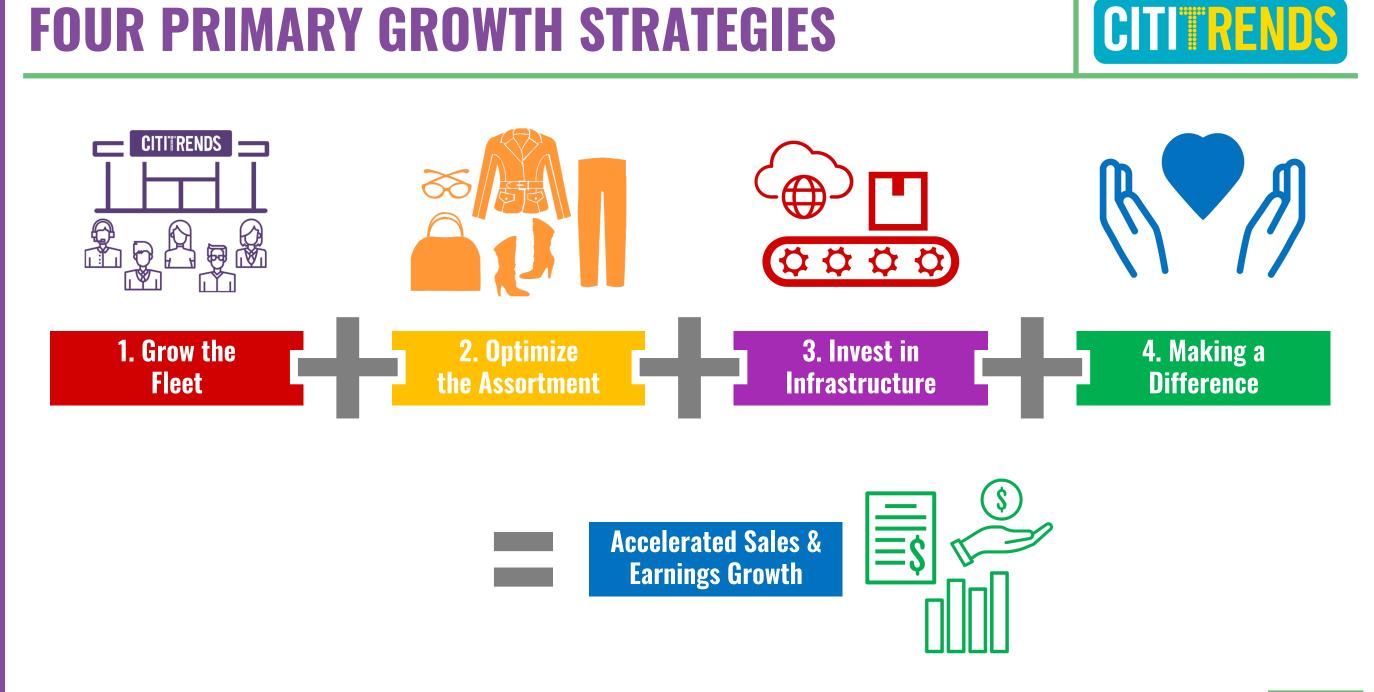
CITITRENDS

#### FOUR EXPERIENCED VALUE LEADERS ADDED SINCE 2019

	ROLE	YEAR JOINED	EXPERIENCE
DAVID MAKUEN	CHIEF EXECUTIVE OFFICER	2020	ANN <b>FIVE BELCW</b> Eddie Bauer TAYLOR
LISA POWELL	EXECUTIVE VICE PRESIDENT, CHIEF MERCHANDISING OFFICER	2019	Century Stores OFF 5TH TX
PAMELA EDWARDS	EXECUTIVE VICE PRESIDENT, CHIEF FINANCIAL OFFICER	2021	VICTORIA'S SECRET <b>EXPRESS OLD NAVY</b>
IVY COUNCIL	EXECUTIVE VICE PRESIDENT, HUMAN RESOURCES	2007	ROSS Wendy's
JAMES DUNN	SENIOR VICE PRESIDENT, STORE OPERATIONS	2000	Staples Dressbarn JORDACHE
CHARLES HYNES	SENIOR VICE PRESIDENT, SUPPLY CHAIN	2019	Burlington AC MOORE



#### OUR VISION FOR SUSTAINED GROWTH



#### 

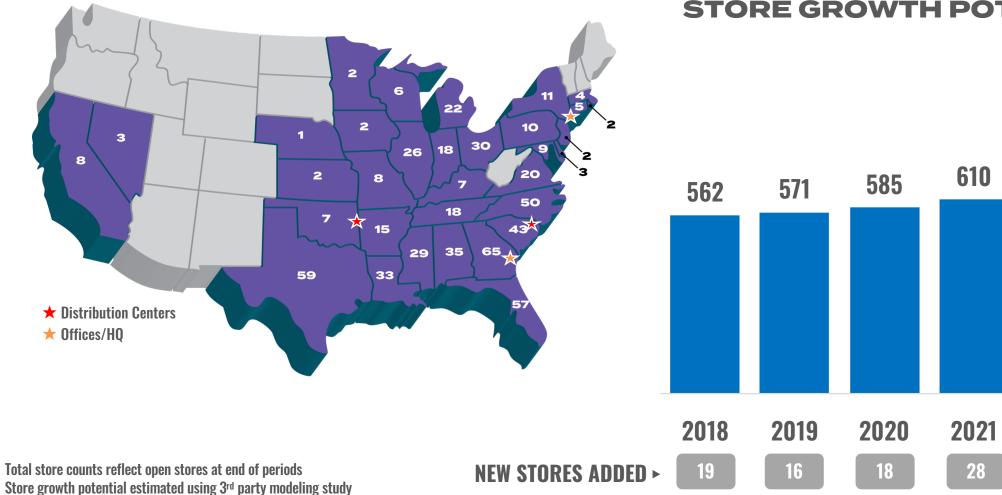
## **1. GROW THE FLEET**



TOTAL

1,000+

#### VAST RUNWAY FOR FLEET GROWTH FROM BOTH **DENSIFICATION & NEW MARKET ENTRIES**



**STORE GROWTH POTENTIAL** 

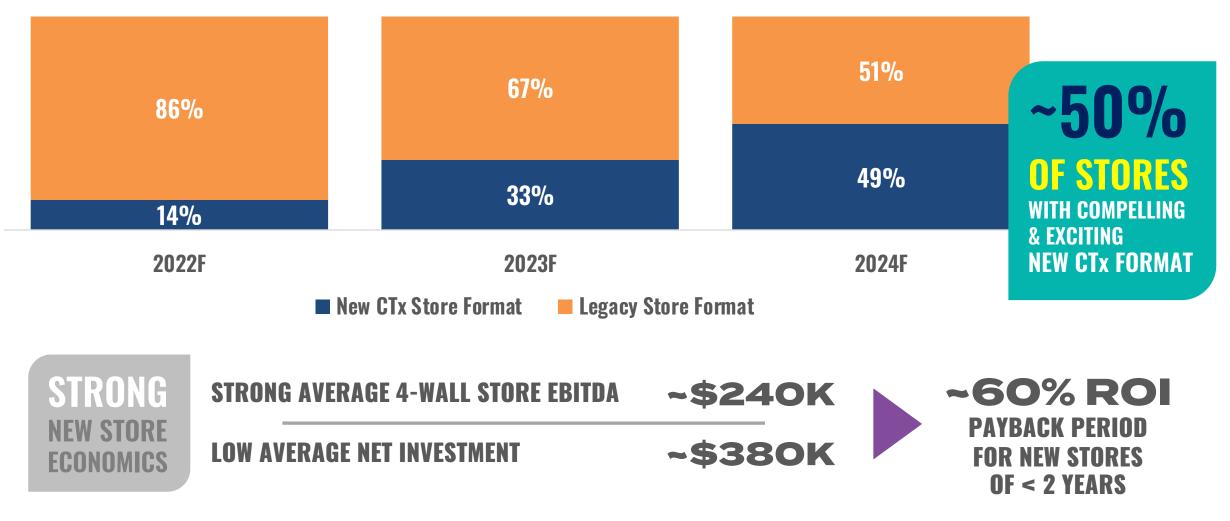


~650

# 1. GROW THE FLEET — CTx ROLLOUT



#### **CTx ROLL-OUT (% OF STORES)**



### **2. OPTIMIZE THE ASSORTMENT**



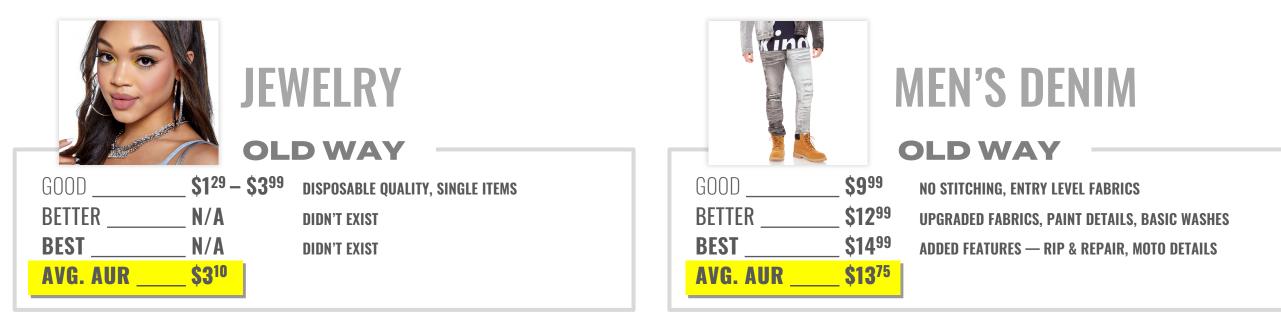
#### LEVERAGE CONSUMER INSIGHTS & ANALYTICS TO ADD INCREMENTAL ASSORTMENTS



### **3. OPTIMIZE THE ASSORTMENT**



### EMPLOYING DISCIPLINED PRODUCT DEVELOPMENT & PRICING STUDIES TO EXPAND MARGIN



GOOD	\$3 <sup>99</sup>	SINGLE-PAIRS, BASIC STYLING			
Better	\$4 <sup>99</sup> - \$5 <sup>99</sup>	IMPROVED METAL QUALITY, MULTIPACKS			
Best	\$6 <sup>99</sup> - \$9 <sup>99</sup>	TREND, STATEMENT, BRANDS, PREMIUM METALS			
Avg. Aur	<b>\$5<sup>35</sup></b>	+73% / ++MARGIN			

GOOD	<b>\$9</b> <sup>99</sup>
BETTER	\$14 <sup>99</sup>
BEST	<b>\$19</b> <sup>99</sup> +
AVG. AUR	<b>\$16</b> <sup>50</sup>

#### **NEW WAY**

NO CHANGE

ADDED FEATURES — RIP & REPAIR, MOTO DETAILS

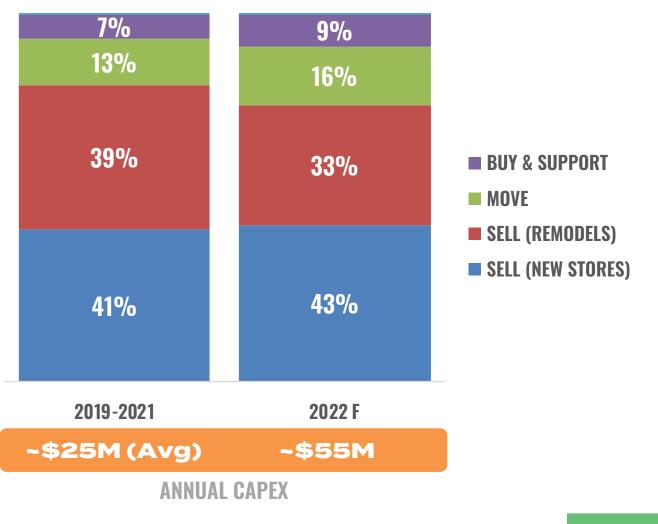
PREMIUM FABRICS, CARGO POCKETS, SEAMING & WASHES

+20% / ++MARGIN

## **3. INVEST IN INFRASTRUCTURE**



- **STRATEGIC UPGRADES IN "MOVE" AND "BUY" FUNCTIONS**
- "MOVE" INVESTMENT INCREASES CAPACITY, SPEED AND VISIBILITY TO LEVERAGE ANALYTICS
- "BUY" INVESTMENT ENABLES ADVANCED PLANNING AND ALLOCATION STRATEGIES DRIVING TURN AND MARGIN
- EMPHASIS ON ROIC AND PAYBACK COMMENSURATE WITH SCALING THE BUSINESS



**CAPEX INVESTMENT** 

# 4. MAKING A DIFFERENCE — CSR



#### Citi Cares Council

Citi Cares is our team committed to making a difference in the lives of others.



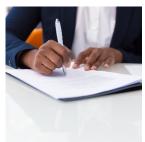
#### **Environment & Sustainability**

We are striving to lower our emissions, reduce waste and increase our recycling.



#### **Diversity, Equity & Inclusion**

Citi Trends embraces diversity and is committed to continued improvements throughout our organization.



#### **Ethics**

Citi Trends is committed to operating under a high standard of ethics.

**COMMITEE** ESTABLISHED BY BOARD OF DIRECTORS AND INO NEW DIRECTORS ADDED WITH DEEP CONNECTIONS

TO MULTICULTURAL CAUSES

### 2022–2024 GROWTH TARGETS

LEVEL UP YOUR LOOK

### **LASER-FOCUSED ON ACHIEVING TARGETS**



#### **TARGETS THROUGH 2024 (CAGR 2021-2024)**



NEW Store Growth +8-10% CAGR

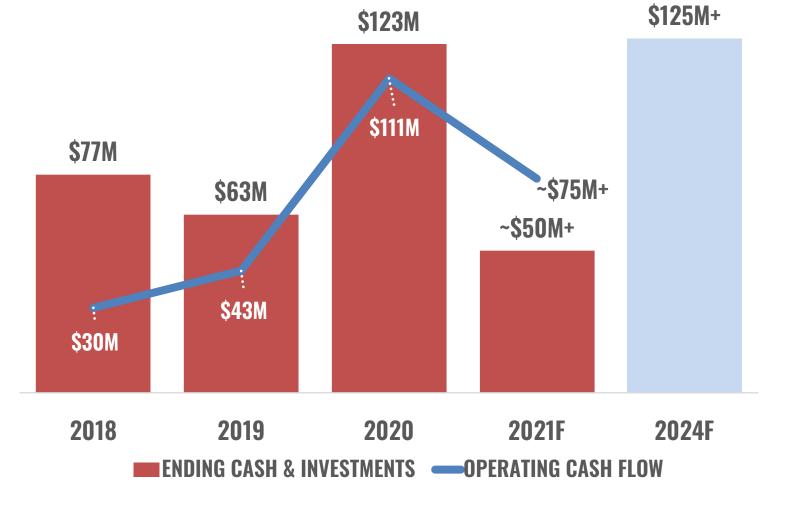
STORE REMODELS AT LEAST 150

EPS +20% CAGR

<sup>1</sup> The Company is unable to provide a full reconciliation of the long-term target without unreasonable effort because it is not possible to predict certain of its items with a reasonable degree of certainty. This information is dependent upon future events and may be outside of the Company's control and its unavailability could have a significant impact on financial results.

#### **STRONG CASH POSITION/GENERATION**

- **STRONG FREE CASH FLOW**
- ► NO DEBT
- **\$75M UNDRAWN CREDIT FACILITY**
- COMPANY-OWNED REAL ESTATE WORTH ~\$50-70M
- ~\$275M RETURNED TO SHAREHOLDERS SINCE 2015





### **KEY DIFFERENTIATORS**

# **CITI RENDS**

- **PREMIER GROWTH BRAND WITH STRONG PURPOSE & MOMENTUM**
- LARGEST RETAILER SUPPORTING MULTICULTURAL CUSTOMERS IN THEIR LOCAL NEIGHBORHOODS
- **CONSISTENT & SUSTAINABLE RESULTS**
- ▶ LARGE FLEET GROWTH OPPORTUNITY 1,000+ STORES
- **FINANCIAL FLEXIBILITY TO FUND GROWTH WITH CASH FLOW**
- **POWERFUL CULTURE SERVES AS THE ANCHOR TO OUR SUCCESS**



